# The digital era: what about ethics, equity & inclusion?

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Presentation to 29th EEAC Annual Conference, 19 November 2021

## What is digital inclusion?

Everybody can contribute to and benefit from the digital economy and society

It's having convenient, reliable access to affordable, accessible digital devices and an internet connection, and the ability to confidently use these in day-to-day life

## Why digital inclusion?



Dimensions of digital inclusion



### Who is impacted by digital exclusion?

#### Who?

- Those in rural areas
- Some older people
- Those on lower incomes
- Those with less formal education
- Lone parents
- Migrants +/-
- Micro-businesses
- Businesses & farms with older owners/managers

#### And?

- Some changes since Covid – but gradient still there
- You can't assume everyone will catch up
- Relevant for employment, training, access to public and private services, communication, savings, security, independence

# Thank you!

